



# Twin Cities ARMA Chapter Meeting

Tuesday, September 10, 2019

11:00-1:30

Registration 11:00-11:15

11:15-12:00 lunch

12:00-1:30 Presentation

1:30-4:00 Board meeting

[Courtyard by Marriott-Roseville](#)

2905 Centre Point Dr.

Roseville, MN 55113

## **Company of the Year Award Recipient 2018-2019**

[Case Study: MnDOT Maturity Assessment Program](#)

[Guest Speakers: Mn Dept. of Transportation](#)

In state government, competent information management is critical to providing high-quality, low-cost services to the public. The Minnesota Department of Transportation (MnDOT) Information Governance team believed that they had a robust Records and Information Management (RIM) program. They regularly updated their retention schedule and metadata repository, the Business Data Catalog (BDC). However, they had no way to verify that their program was having the intended effect. To obtain quality feedback from MnDOT employees and evaluate their program, they decided to utilize the ARMA maturity model. Using their customized maturity model has improved their RIM program in many ways.

We invite you to hear this case study and learn how you can adapt the maturity model to improve your RIM program. We welcome and encourage you to share this event with others.