



# Twin Cities ARMA Chapter

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## The Impact of Emoji in Workplace Communications

Eric. S. Parish, JD, CEDS, IGP  
Ricoh

[Eric.parish@ricoh-usa.com](mailto:Eric.parish@ricoh-usa.com)

More than 26 million custom emoji have been created in Slack and the use of emoji in Teams is universal, revolutionizing the way we communicate. Some employees are capable of having entire discussions with emoji and it takes just one emoji to change the meaning of the message. This Session will discuss the challenges and risk associated with emoji in workplace communication and provide practical solutions for the problems they present.



### Speaker Biography

Eric provides legal operations, litigation, compliance and regulatory data solutions to law firms and legal departments. He helps clients achieve successful outcomes by providing clarity, creating efficiencies and reducing risk. It is the core of what he does!