Twin Cities ARMA Chapter

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12:00-1:00 (CST)

WEBINAR

Taming the Beast - A Case Study in Microsoft Teams Governance

Guest Speaker: Elizabeth Adkins

Microsoft Teams was introduced as a Slack competitor in 2017, and by April 2020 had surpassed 75 million daily active users. The bulk of its user base comes through paid Office 365 subscriptions, and its use has skyrocketed since the pandemic resulted in the need to work remotely. It offers many desirable collaboration capabilities, and continues to grow in popularity. While it offers many security and compliance features, its complex design and constantly evolving functionality make it challenging to govern. This case study will share the good, the bad, and the ugly experiences of a cross-functional team at Grant Thornton LLP who have been trying to tame the Teams beast.

Elizabeth W. Adkins, CRM, CA Emeritus, IGP, is Director, Information Governance at Grant Thornton, LLP. She is accountable for implementing and administering an enterprise-wide information governance and content management strategy designed to manage the firm's records and information assets, regardless of media, over their entire life cycle.

Adkins is a highly respected thought leader and experienced subject matter expert in information governance, including records management, data privacy, e-discovery, and data classification. She is a certified Information Governance Professional, Certified Archivist Emeritus, Certified Records Manager, and a Fellow of the Society of American Archivists (SAA). She has a long and distinguished track record of professional leadership, including serving as treasurer and president of SAA, president of the Academy of Certified Archivists, a faculty member of the Electronic Discovery Institute, a frequent contributor to ARMA International, and a leader of the Northern Virginia chapter of ARMA. In May 2019 the Information Governance Initiative recognized her as Information Governance Leader of the Year.