



Tuesday, March 8, 2022

11:20-12:30 Webinar

The North Dakota Chapter of ARMA, in coordination with the Twin Cities Chapter of ARMA, is pleased to present:

Challenges and Solutions of Shared-Drive Clean-Up: A Case Study

Guest Speaker: Caroline Walters

The University of Virginia Records & Information Management Office launched a new service to assist with Shared Drive Clean-up for departments and office as UVA in Spring 2021. Hear about what service was provided, what projects attempted including the challenges, failures, and success. Included will be a discussion of budget constraints, technical tools, and lessons learned.



Caroline Walters is the University Records Officer at the University of Virginia. She achieved the CRM (Certified Records Manager) designation in 2011. She served on the ICRM Exam Development Committee as a Part 6 writer from 2012-2017 and was the Regent for Exam Development from 2017-2021. She began her term as President/Elect of the ICRM in January 2021. At UVA, Caroline provides training and assistance to staff and faculty on the proper management of all records (physical and electronic) and works with technology implementation teams on the development of new electronic records systems. She leads the collection and processing of electronically stored information (ESI) for litigation, FOIA and investigations. Previously, Caroline was the Records Manager at the UNC-CH and a Local Records Analyst with the State of North Carolina. She has a BA in History and a MA in Public History concentrating in archival and records management from North Carolina State University, and a MLS (Library Science) from North Carolina Central University.