



# Twin Cities ARMA Chapter

Tuesday, March 14, 2023

9:00-10:00 am

Webinar

Impact of the Pandemic on Information Governance

Guest Speakers: Dr. Susan Cisco, CRM, FAI and John Isaza, Esq.

The pandemic changed most business practices dramatically, starting with remote working. Our session will analyze the impact that COVID is having on Information Governance, including legal and regulatory retention requirements, disposition practices and privacy concerns, and archival preservation. We will conclude with lessons learned over the last three years that can guide us in future obstacles.

Guest Speakers:



Susan Cisco, Ph.D., CRM, FAI, has more than 30 years' experience in the RIM/IG profession as a practitioner, writer, educator, and consultant. Her seminal work in developing the Big Bucket approach to the classification and retention of information has simplified ECM deployment strategies and optimized user adoption for organizations around the world. She holds a MLS degree and a Ph.D. from the University of Texas at Austin. She is a CRM and is ARMA Fellow #27.



John Isaza is a Partner at Rimon Law, where he heads the Privacy, Records, and Information Governance practice. He is the co-founder of Information Governance Solutions (IGS) featuring Virgo™, a cloud-based software for records information management and global research. Mr. Isaza is one of the world's foremost experts in the field of privacy and information governance. He has developed global privacy, information governance and records retention programs for some of the most highly regulated Global 1000 companies. Mr. Isaza is a graduate of the University of Florida (with High Honors in 3 years) and Boston College Law School.